atomi smart®

Smart WiFi Color String Lights

Atomi Smart app

Connection Guide

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①

Scan the QR code below

or go to https://atomismart.com/app/

Get the app

Download the Atomi Smart app
from the App Store or Google Play.

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②

Register

Register

Follow the on-screen instructions and register an account.

And confirm that the lights are flashing red.

Make sure to allow access to Location (Android),
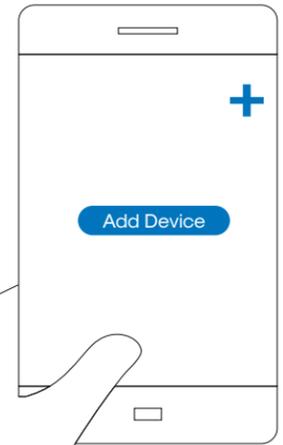Bluetooth® and Local Network (iOS).

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③
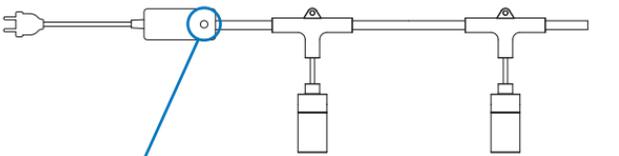
Power button

Plug in your smart device

And confirm that the lights are flashing red.

If not flashing, press and hold the power button for 10s to reset.
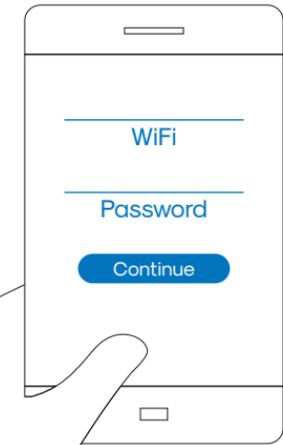
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④

+

Add Device

Add your smart device

Press "Add Device" or the "+" sign and
select "Connect Device" on the pop-up that appears.

If the pop-up does not appear, close the app and try again.
Still nothing? Read the "Troubleshooting" section in this user guide.

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⑤

WiFi

Password

Continue

Connect your 2.4GHz WiFi network*

Enter or select your local WiFi name,
enter your password, then press "Continue".

*Make sure you're connected to a 2.4GHz WiFi network
(Atomi Smart can't connect to 5GHz networks).

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Troubleshooting

The pop-up does not appear when adding a device.
Make sure that you are allowing the app to access your phone's Location (Android), Bluetooth® and Local Network (iOS). For more details, visit our website's Support page.
If the pop-up still doesn't appear, follow the steps below:
1. Press "Add Device" or the "+" sign and select your smart device.
2. Follow the on-screen instructions (Make sure you connect to a 2.4GHz WiFi Network).

I can't find the atomi-smart-XXXX network in my WiFi list.
Make sure your Atomi Smart device is plugged in and the lights are flashing red. If not, unplug your Atomi Smart device and plug it back in to reboot.

My WiFi network doesn't appear in the Atomi Smart app.
Use your smartphone to confirm that you have at least two WiFi bars in the vicinity of your Atomi Smart device. If not, move your Atomi Smart device closer to your router. (The list will refresh every 10 seconds).

Cannot connect to my WiFi network.
Make sure that you have entered the correct WiFi password during the WiFi setup. Check if there are problems with your internet connection. If the WiFi signal is too weak, reset your WiFi router and try again.

I'm getting "Failed to Add Device", "Failed to find router" or "DHCP" error.
- Confirm that your phone is connected to a 2.4GHz WiFi network.
- Check whether the router password you entered is correct.
- Confirm that the DHCP service is enabled on your router settings.
- Make sure that your WiFi signal is strong.
- Temporarily disable your 5GHz network.
- If you have a mesh network/router that does not allow you to disable 5GHz, try to move farther away from your router until your phone moves to the 2.4GHz band.
- For more Connection Troubleshooting tips, visit atomismart.com/connection-troubleshooting/

IMPORTANT SAFETY INSTRUCTIONS

When using electrical products, basic precautions should always be practiced, including the following:

READ AND FOLLOW ALL SAFETY INSTRUCTIONS.

a. Do not use these products outdoors unless marked suitable for indoor and outdoor use. When products are used in outdoor applications, connect the product to a Ground Fault Circuit Interrupting (GFCI) outlet. If one is not provided, contact a qualified electrician for proper installation.
b. Do not mount or place near gas or electric heaters, fireplaces, barbeque grills, candles, or other similar sources of heat.
c. Do not secure the wiring of the product with staples or nails or place on sharp hooks or nails. For light sets employing medium screw lamps, this statement shall include: "Install only using the mounting means provided."
d. Do not let lamps rest on the supply cord or any wire.
e. Do not use this product for other than its intended use.
f. Do not hang objects from cords, wire, or light string.
g. Do not close doors or windows on the product or extension cords as this may damage the wire insulation.
h. Do not cover the product with cloth, paper, or any material not part of the product when in use.
i. This product has a polarized plug (one blade is wider than the other) to reduce the risk of electric shock. This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not use an extension cord unless the plug can be fully inserted. Do not alter or replace the plug, it is acceptable to omit this item if the product does not employ a polarized plug.

j. This product employs overload protection (fuse). A blown fuse indicates an overload or short-circuits situation. If the fuse blows, unplug the product from the outlet. Also, unplug any additional strings or products attached to the product. Replace the fuse per the user servicing instructions (follow product marking for proper fuse rating) and check the product. If the replacement fuse blows, it is possible that a short-circuit has occurred and the product needs to be discarded." It is acceptable to omit this item if the fuse is not replaceable or where overload protection is not required.

Read and follow all instructions that are on the product or provided with the product.

SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

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1. READ AND FOLLOW ALL SAFETY INSTRUCTIONS.
2. Read and follow all instructions that are on the product or provided with the product.
3. Do not use an extension cord.
4. Reference the National Electrical Code, ANSI/NFPA 70, specifically for the installation of wiring and clearances from power and lighting conductors.
5. Installation work and electrical wiring must be done by a qualified person(s) by all applicable codes and standards, including fire-rated construction.
6. Do not install or use within 10ft. of a pool.
7. Do not use in a bathroom.
8. WARNING: Risk of Electric Shock. When used outdoors, install only a covered Class A GFCI-protected receptacle that is weatherproof with the power unit connected to the receptacle. If one is not provided, contact a qualified electrician for proper installation. Ensure that the power unit and cord do not interfere with completely closing the receptacle cover.
9. WARNING: Risk of Fire. Installation involves special wiring methods to run wiring through a building structure. Consult a qualified electrician.

SAVE THESE INSTRUCTIONS

This guide contains important safety and operating instructions for power units.

USER SERVICING INSTRUCTIONS
HOW TO PHYSICALLY REPLACE THE FUSE

Risk of fire.
Do not replace the attachment plug or remove the safety device (fuse). Discard product if the attachment plug is damaged.

1. Grasp plug and remove from the receptacle or other outlet device. Do not unplug by pulling on cord.
2. Open fuse cover and fuse access cover on top of the attachment plug.
3. Remove fuse carefully. Push the fuse from the other side.
4. Risk of fire. Replace fuse only with 5A, 125V fuse (provided with product).
5. Close fuse cover and the fuse access cover on top of the attachment plug.

Still can't connect? Need assistance?

Our friendly customer service team will work hard to put a smile back on your face. Here's how we can connect.

1-800-757-1440
Mon–Fri 9:00–5:00 EST (U.S.)

or support@atomiusa.com

Welcome to the Atomi Smart family!

We know you will love our products so much that we are giving you an exclusive **15% off** your next purchase on atomismart.com.

Log onto https://atomismart.com/shop-now/

Add to Cart

Enter promo code ATOMI15OFF

Proceed to checkout

Free shipping on orders over $50
within the contiguous U.S. only

Terms and conditions apply.

The following terms and conditions apply to the promo code;
1. Coupon is only valid on the Atomi Smart website www.atomismart.com.
2. A valid code must be entered at the checkout page in order to redeem the promotion.
3. Customers can only redeem one time at checkout.
4. Customers can only use the promo code once.
5. Atomi Smart reserves the right to cancel or modify any order, or revoke the use of the promo code for any reason.
6. Unless otherwise stated, promo codes are not valid in conjunction with other promotions or discounts.
7. Additional terms and conditions may be specified in relation to specific promo code (for example, duration, eligibility, discount amount and products covered), and will govern the use and redemption of those vouchers.
8. Promo code is not exchangeable for cash.
9. Atomi Smart will not be liable and/or be required to offer replacement codes, discounts, credits, cash or other wise compensate customers for:
   a. discontinued or cancelled promo code;
   b. improper use of, or inability to redeem, a promo code; or
   c. the inability to redeem promo code due to technical issues.

FCC Notice:

This device complies with Part 15 of the FCC Rules. Operation is subject to the two following conditions:
1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution:

Modifications not approved by the party responsible for compliance could void user's authority to operate the equipment.

atomi smart

For questions and concerns, email us at support@atomiusa.com
Manufactured and marketed by Atomi Inc.
10 West 33rd St., New York, NY 10001
atomi™ is a trademark of Atomi Inc.
atomi smart® is a registered trademark of Atomi Inc.
Designed by Atomi in New York. Made in China

Five-year limited warranty from the date of purchase against defects in material and workmanship.

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