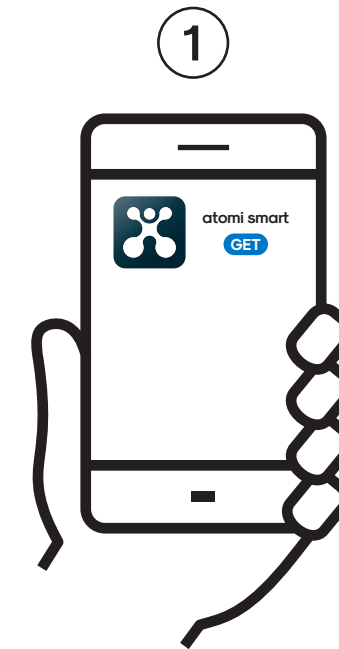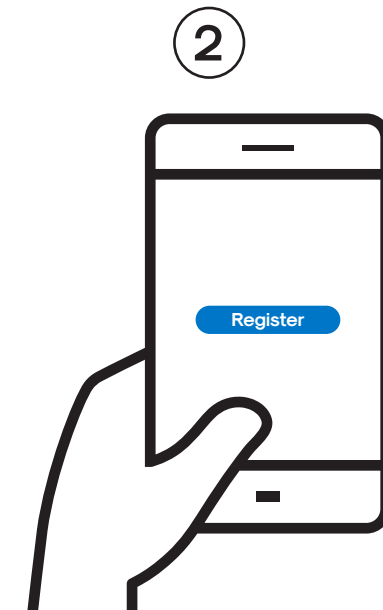# atomi smart

# Let's get started!

**Smart WiFi**
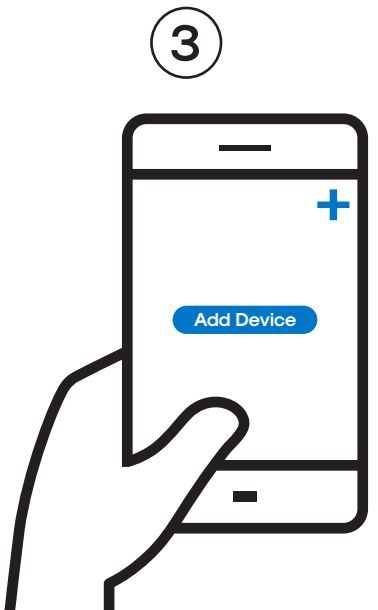Portable Orb Light

Quick Start Guide

v2.02/21

① 

**Get the app**

Download the atomi smart app
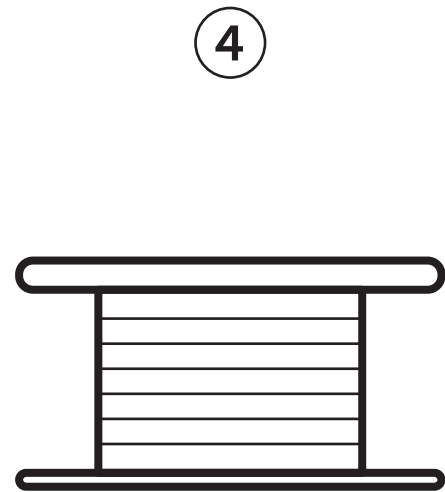from the App Store or Google Play.

② 

**Register**

Follow the on-screen instructions
and register an account.

③ 

**Add your Smart Bridge**

Press "Add Device" or the "+" sign and choose
the Smart Bridge to install from the device list.

④ 

**Turn your phone's Bluetooth ON**

Connect the Smart Bridge to the USB wall charger
and plug it into the outlet.
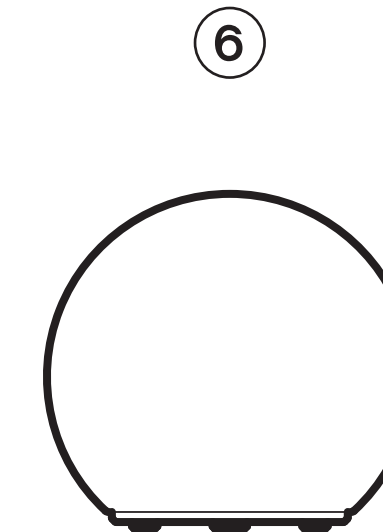Press "Continue" on the atomi smart app.

*For a smooth connection, do not add the Smart Orb Light now.
You will be prompted to do so on Step 7.*

⑤ 
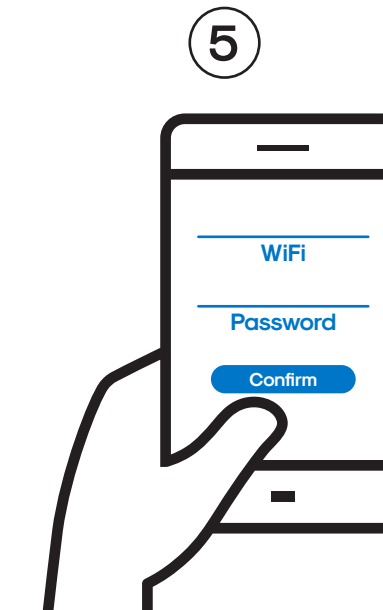
**Select the right network**

Enter your WiFi password and "Confirm".

*Make sure you're connected to a 2.4GHz WiFi network
(atomi Smart can't connect to 5GHz networks).*

⑥ 

**Turn on the Smart Orb Light**

Then open the Smart Bridge device that
you added on the atomi smart app home screen.

⑦ 
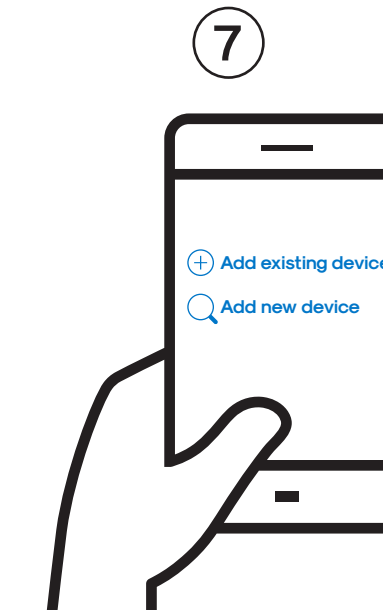
**Add your Smart Orb Light**

Press "Add new device".
If you have already added the device on Step 4,
press "Add existing device".
Follow the on-screen instructions.

# Troubleshooting

## Smart WiFi
Portable Orb Light

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**The app can't find my smart device.**
For Smart Bridge: Make sure that your phone's Bluetooth is turned ON and the permission settings are allowing the app to connect via Bluetooth.
For Smart Orb Light: Press and hold the "Mode" button until the light starts flashing to reset your device

**My WiFi network doesn't appear in the atomi smart app.**
Use your smartphone to confirm that you have at least two WiFi bars in the vicinity of your atomi smart device. If not, move your atomi smart device closer to your router. (The list will refresh every 10 seconds).

**Cannot connect to my WiFi network.**
Make sure that you have entered the correct WiFi password during setup. Check if there are problems with your internet connection. If the WiFi signal is too weak, reset your WiFi router and try again.

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**My atomi smart device appears as "Unavailable" in the app.**
Refresh the device list.

**My atomi smart app is frozen.**
Force quit and re-launch the atomi smart app.

**I just replaced my router.**
To reset the WiFi without losing your atomi smart devices settings, hold down the power button and wait for the LED to change from amber to blinking white, then release. When the LED begins to alternate white and amber, follow steps 3-5 to associate your atomi smart device with your new network.

**My Smart Orb Light has no power.**
Plug the Wireless Charging Base into the outlet and place your Smart Orb Light on the base.

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**I'm still having trouble!**
WiFi networks come in a lot of shapes and sizes with many quirks of their own. It doesn't mean your atomi smart device is malfunctioning. If problems persist, please try these steps, in this order.
1. Force quit and re-launch the atomi smart app. Check to see if this fixes the issue.
2. Unplug your atomi smart device and plug it back in. Check to see if this fixes the issue.
3. Unplug your router and plug it back in. Check to see if this fixes the issue.
4. Delete and reinstall the atomi smart app. Check to see if this fixes the issue.

**For more troubleshooting tips go to**
www.atomismart.com/helpOrbLight

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## Still can't connect?
## Need assistance?

Our friendly customer service team will work hard to put a smile back on your face. Here's how we can connect.

📞
1-800-757-1440
Mon-Fri 9:00-5:00 EST (US)

✉️
or support@atomiusa.com

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🛒 Proceed to checkout

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1. Coupon is only valid on the atomi smart website www.atomismart.com.
2. A valid code must be entered at the checkout page in order to redeem the promotion.
3. Customers can only redeem one time at checkout.
4. Customers can only use the promo code once.
5. atomi smart reserves the right to cancel or modify any order, or revoke the use of the promo code for any reason.
6. Unless otherwise stated, promo codes are not valid in conjunction with other promotions or discounts.
7. Additional terms and conditions may be specified in relation to specific promo code (for example, duration, eligibility, discount amount and products covered), and will govern the use and redemption of those vouchers.
8. Promo code is not exchangeable for cash.
9. atomi smart will not be liable and/or be required to offer replacement codes, discounts, credits, cash or otherwise compensate customers for
   a. discontinued or cancelled promo code;
   b. improper use of, or inability to redeem, a promo code; or
   c. the inability to redeem promo code due to technical issues.

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atomi smart®

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One-year limited warranty from the date of purchase against defects in material and workmanship.